

In advance

- Make sure any email accounts that will be used for users have been registered with a VIVE account and have been set up with an Avatar

<https://www.viverse.com/business>

- Download the VIVERSE for Business App or check whether the PC/VR app needs an update

The app can be downloaded from the [VIVERSE for Business site](#) or via [Microsoft Store](#)

** Enterprise users may find it easier to download from Microsoft Store*

- If you want to access any files during the session, load them to your library first - [Library](#)

** if you take pictures during the session they will also be here afterwards*

Joining a session from a laptop

- Make sure you have a good internet connection and connect to it
- Ideally have a mouse connected to the laptop
- Run the VIVERSE for Business app that was installed
- Login with the correct account
- Follow/respond to any prompts for getting started
- Use the WASD (QE) keys to navigate or use your mouse to double click the ground to teleport there
- Use the buttons at the bottom of the screen for different features

Joining a session from a Mobile VR Headset

- Make sure you have a good internet connection and connect to it
- Turn on the headset and set up the floor height and room boundary
- Run the VIVERSE for Business app from your library
- Login with the correct account
- Follow/respond to any prompts for getting started
- Press the 'B' button on the controller and select your avatar to set the correct Avatar height
- Press the 'B' button on the controller and select the left or right arrow for more options
- Once in world you can set down the headset and it will go to sleep, without quitting the application